

Jane Braunig

From: Andalora, Catherine A <Catherine.Andalora@charter.com> on behalf of Kelly, Lauren E <Lauren.Kelly@charter.com>
Sent: Monday, July 19, 2021 3:50 PM
Subject: Charter Communications (2021 rate adj effective date chg)lk
Attachments: 2021.07.19 - Charter 2021 RateAdj effective date chg.lk.pdf



July 19, 2021

Dear Municipal Official:

Re: Charter Communications – Upcoming Changes

Dear Municipal Official:

At Spectrum Northeast, LLC, (“Spectrum”) we continue to enhance our services in order to offer more entertainment and communication choices, and to deliver the best value to our customers. We are committed to offering our customers products and services we are sure they will enjoy.

Programming fees charged by TV networks we carry are the greatest single factor in higher cable prices, and continue to rise. Despite our best efforts to control these costs, this has resulted in a change in the rates we charge our customers.

Spectrum previously noticed you that customer pricing changes would take effect on or after June 2, 2021, however, there was a delay for a subset of customers in your area. Accordingly, effective on or after July 19, 2021, those customers are being noticed via bill message of the following monthly pricing changes, which will take effect on or after August 19, 2021. Customer promotional rates will not change until the end of the promotion period.

Services/Products/Equipment	Pricing Adjustment
Broadcast TV Surcharge	Will increase by \$1.54. This reflects the costs incurred from local Broadcast TV Stations.
Spectrum Receiver/Digital Adapter	Will increase by \$1.00 per receiver/adapter.

If you have any questions, please feel free to contact me at 585-340-8188 or via email at Lauren.Kelly@charter.com.

Sincerely,

Lauren E. Kelly
Director, Government Affairs
Charter Communications

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