

BOIL WATER ORDER - For Community Water System

PWS Name: Willard Water District PWS Id No: NY4901200

Delivered To: Robert Stapleton

Title: Water Operator

Delivered Date: 11 / 07 / 19 Time:

Method: (circle) hand delivery / fax / **e-mail**

It has been determined that a condition at your community water system exists, or is imminent, that could cause illness and that immediate corrective action is required to protect public health. Drinking water delivered by your system is posing an unacceptable risk to public health because of the following condition(s):

- | | |
|--|---|
| <input type="checkbox"/> Inadequate Disinfectant Residual | <input type="checkbox"/> Inadequate Treatment - circle problem(s): disinfection / filtration / bypass / other |
| <input type="checkbox"/> Acute Coliform Exceedance or Violation (<i>E. coli</i>) | <input type="checkbox"/> Total Coliform Exceedance - circle problem(s) disinfection waived system / widespread / repeat occurrences / system startup sample |
| <input checked="" type="checkbox"/> Inadequate System Pressure | <input type="checkbox"/> Lack of Monitoring - circle missing parameter(s): disinfectant residual / treatment process control turbidity / <i>E. coli</i> following TC+ / other |
| <input type="checkbox"/> Waterline Break | <input type="checkbox"/> Turbidity Exceedance or Violation - conditions determined to warrant 24 hr public notification |
| <input type="checkbox"/> Backflow Incident | |
| <input type="checkbox"/> Use of Unapproved Water Source | |
| <input type="checkbox"/> Waterborne Disease Outbreak | |

Water Quality (e.g. flooded source) describe: _____

Other - Describe: _____

Comments:

Pursuant to the New York State Public Health Law (§ §§ 308, 324, 1107) and 10NYCRR 5-1.78 of the State Sanitary Code, you are hereby ordered to take the following immediate actions:

1. ISSUE A BOIL WATER NOTICE TO YOUR CONSUMERS - must be issued as soon as possible, and no later than 24 hours after you learned of the above condition(s). The boil water notice must meet the content and distribution requirements of Section 5-1.78(c).
2. IMPLEMENT MEASURES TO CORRECT THE PROBLEM - consult with the Health Department to determine what corrective actions are needed. This may require that you repair equipment; install additional treatment; increase or revise monitoring; or switch to an alternate water source. You will have to flush affected equipment, tanks and water lines with water known to meet standards.
3. TEST WATER QUALITY - consult with your Health Department to identify the testing needs. In most cases this will require total coliform sampling until two consecutive rounds meet coliform standards.
4. LIFT BOIL WATER NOTICE - Health Department approval is required before lifting the notice. Issue lifting notice to the same recipients using the same distribution methods used to issue the boil water notice.

If you fail to take the actions as directed in this order, or fail to meet the requirements set forth in 10NYCRR Subpart 5-1, you will be subject to legal enforcement actions.

Issued by: Thomas E. Scoles Title Principal Sanitarian

Delivered By: email

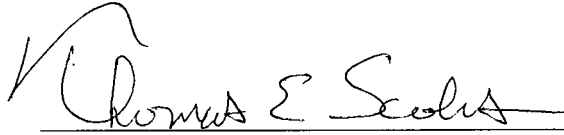
Health Agency: Seneca County Environmental Health Department

BOIL WATER ORDER

Loss of pressure in Willard Water District
NY4901200

BOIL YOUR WATER BEFORE USING

CUSTOMERS OF THE WILLARD WATER DISTRICT ARE HEREBY ORDERED BY THE SENECA COUNTY HEALTH DEPARTMENT TO BOIL ALL WATER FOR DRINKING AND CULINARY PURPOSES.



Thomas E. Scoles
Principal Sanitarian

On Thursday 11/7/19 the water system lost pressure due to a break in the water main which caused the water storage tank to drain. When the distribution pipes and mains lose pressure it increases the chance that untreated water and harmful microbes could enter the system.

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water certified for sale by the New York State Department of Health. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills most bacteria and other organisms in the water.

Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. The symptoms above are not just caused by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advise.

What is being done?

The main is currently under repair. Once the repairs are made we will need to conduct 2 consecutive days of sampling for bacteria. You will be informed when tests confirm that no harmful bacteria are in the system and you no longer need to boil your water.

For more information, please contact Willard Water District at 607-869-9326 or the Seneca County Health Department at 315-539-1945.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date distributed: 11/7/19